

Genasys™ Contact Tracking

Protect Employees
& Monitor Outbreaks

Higher Level of Safety for Individuals

During an emergency or critical event, situational awareness, communications and emergency management are essential. Genasys has innovated the world's first integrated critical communications and emergency management solution that addresses enterprise security for the Internet of Things (IoT), automatically discovers recipients and sends targeted alerts to their locations.

With the Genasys Enterprise Safety solution, message workforces on virtually any device. Use voice calls, SMS messages, email, desktop alerts, WhatsApp, and other corporate communication channels to reach workers anywhere in the world. With Auto-Discovery, message employees, on-premise visitors and contractors with no opt-in required.

Enabling 2-way communications and seamlessly integrating with physical systems to initiate life-safety actions, including lockdowns, the Genasys Enterprise Safety software platform for on-premise, cloud or hybrid operations is fully scalable for small businesses or large deployments with millions of users.

The Contact Tracking module permits employees to self-register through an enterprise portal and record their COVID-19 symptoms via mobile phone or desktop. The Contact Tracking module also includes a dashboard for monitoring organizational COVID-19 cases and symptoms, which can be expanded to include the immediate community.

Based on the locations of the registered individuals, enterprise safety officers can quickly determine if there is an outbreak and alert healthcare authorities. Officers can also view the registered connections of individuals reporting symptoms and automatically send them a message that they need to get tested.

If employees in quarantine fail to check-in from their quarantine locations, status reminders are delivered via mobile phone or desktop and healthcare authorities can be sent to check on them. The Genasys Enterprise Safety Contact Tracking module is an essential tool to protect employees and keep organizations running during this global pandemic.

The screenshot shows the Genasys mobile application interface for checking in. At the top, there are navigation icons for Home, Account, Check In, and Contact. The main content area is titled 'Check In' and asks the user: 'Do you have any of the following new or worsening symptoms or signs?'. Below this, there are two columns of checkboxes for various symptoms: Fever, Chills, Headaches, Sore throat, Shortness of breath, Runny nose not due to allergies, Nasal congestion, Pink eye, Difficulty swallowing, Loss of smell or taste, Nausea/Vomiting, Diarrhea, Cough, Tightness of chest, and Fatigue. There is also a text input field for 'Other symptoms'. Below the symptom list, it asks 'Do either of the following apply to you?' with two checkboxes: 'I have had close contact with someone with a confirmed or probable case of COVID-19' and 'I have tested positive for COVID-19'. A blue 'Check In' button is at the bottom.

